

ICD-10-CM

Essentials for Providers Part 1



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Agenda

- Final Rule
- Impact to Provider Offices
- Steps for Success

History

- HIPAA includes standardization of health care information
 - Includes our code sets
 - CPT, ICD-9-CM, HCPCS (and soon to be ICD-10)
 - All covered entities must adhere

Final Rule

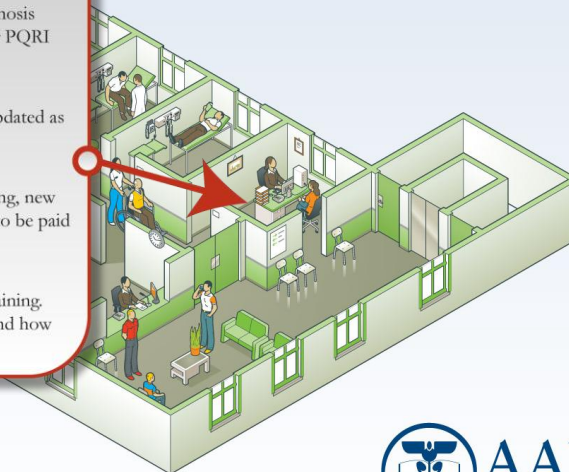
- Effective date for ICD-10 of October 1, 2014
 - One implementation date for all
- 5010 was effective January 1, 2012
 - CMS did not enforce until June 30, 2012

Impact to Provider Offices

- It's not just about the code sets
 - Code sets are just one small portion of implementation
- Will require careful strategic planning
 - Not as simple as buying a code book and updating a superbill

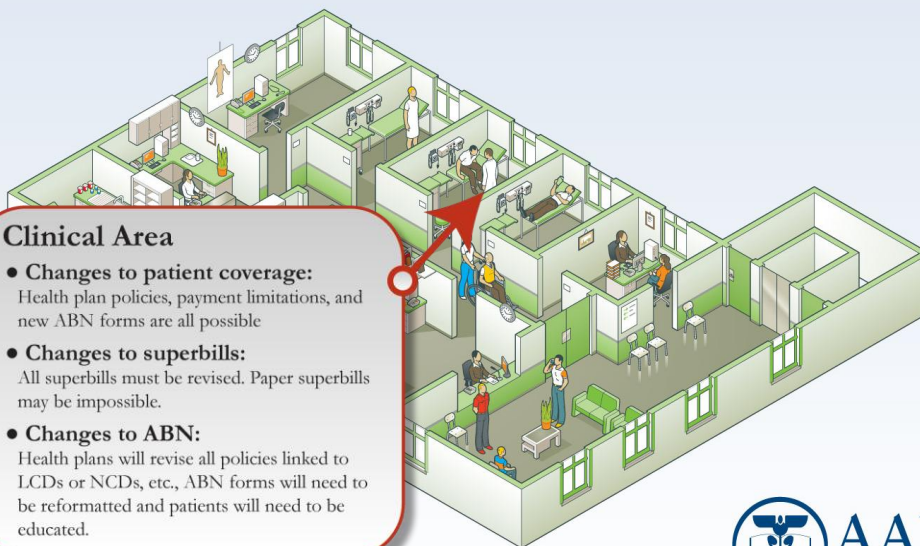
Manager's Office

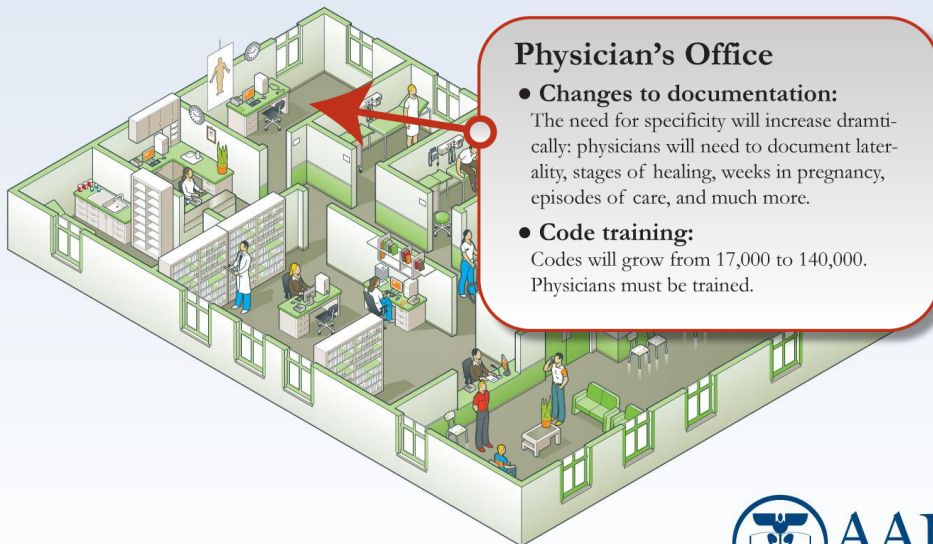
- **New Policies and Procedures:**
Any policy or procedure tied to a diagnosis code, disease management, tracking or PQRI must be changed.
- **Vendor and Payer Contracts:**
All contracts must be evaluated and updated as needed.
- **Budgets:**
All of these changes—software, training, new contracts, new paperwork—will have to be paid for.
- **Training Plan:**
Everyone in your practice will need training. You'll need to determine how much and how you will get it done.



Clinical Area

- **Changes to patient coverage:**
Health plan policies, payment limitations, and new ABN forms are all possible
- **Changes to superbills:**
All superbills must be revised. Paper superbills may be impossible.
- **Changes to ABN:**
Health plans will revise all policies linked to LCDs or NCDs, etc., ABN forms will need to be reformatted and patients will need to be educated.





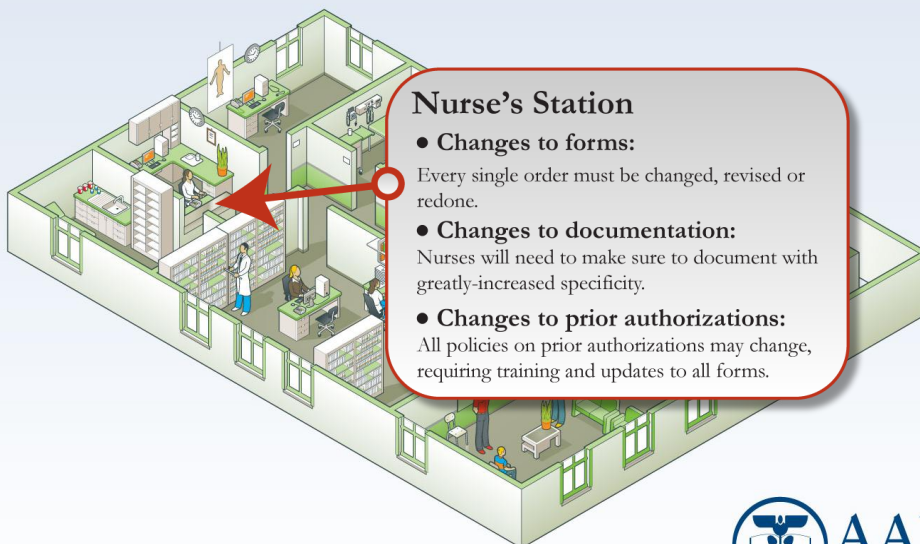
Physician's Office

- **Changes to documentation:**

The need for specificity will increase dramatically: physicians will need to document laterality, stages of healing, weeks in pregnancy, episodes of care, and much more.

- **Code training:**

Codes will grow from 17,000 to 140,000. Physicians must be trained.



Nurse's Station

- **Changes to forms:**

Every single order must be changed, revised or redone.

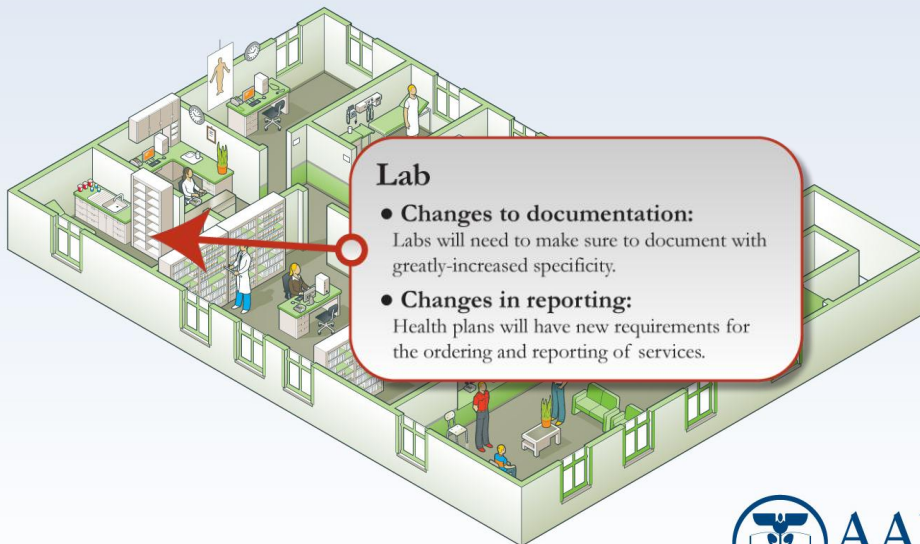
- **Changes to documentation:**

Nurses will need to make sure to document with greatly-increased specificity.

- **Changes to prior authorizations:**

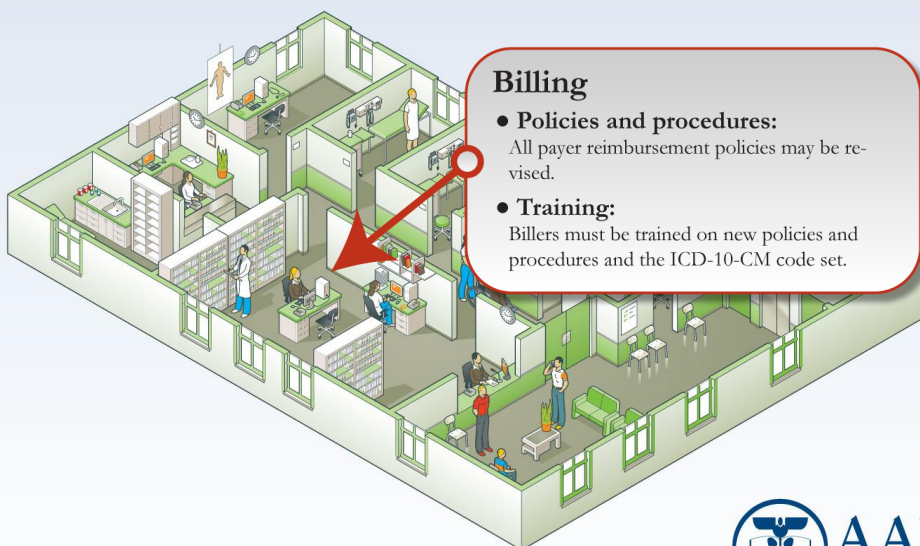
All policies on prior authorizations may change, requiring training and updates to all forms.





Lab

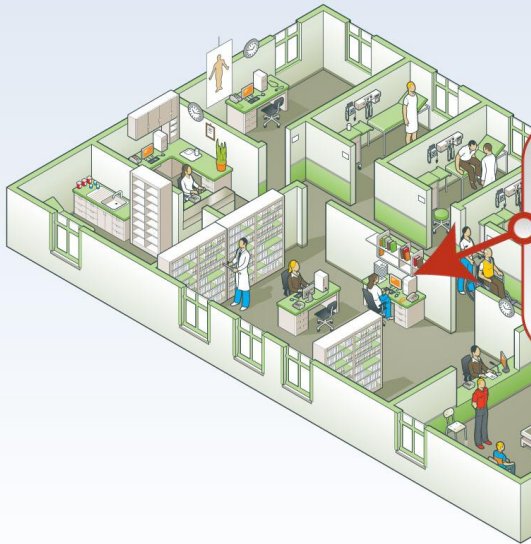
- **Changes to documentation:**
Labs will need to make sure to document with greatly-increased specificity.
- **Changes in reporting:**
Health plans will have new requirements for the ordering and reporting of services.



Billing

- **Policies and procedures:**
All payer reimbursement policies may be revised.
- **Training:**
Billers must be trained on new policies and procedures and the ICD-10-CM code set.





Coding

- **Changes to code set:**

Codes will grow from 17,000 to 140,000. Code books and styles will completely change. More detailed knowledge of anatomy and medical terminology will be required. Coders may need to use ICD-9 and ICD-10 concurrently for a time.



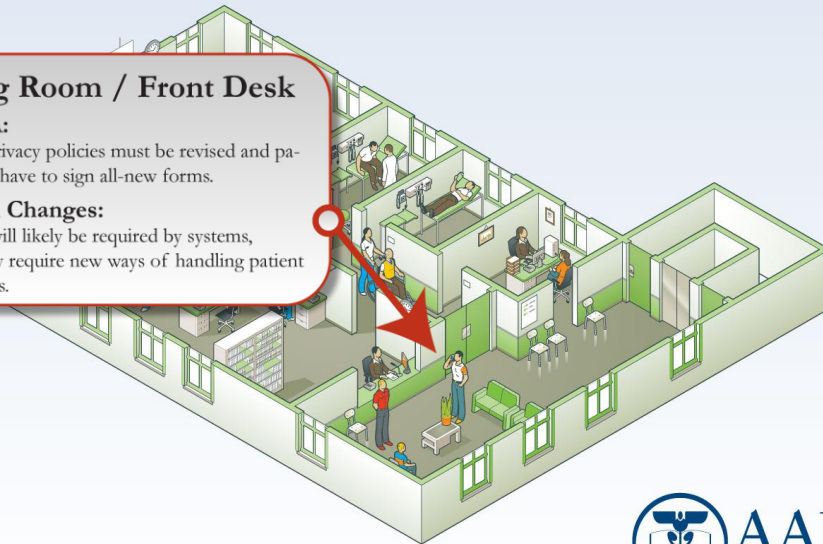
Waiting Room / Front Desk

- **HIPAA:**

HIPAA privacy policies must be revised and patients will have to sign all-new forms.

- **System Changes:**

Updates will likely be required by systems, which may require new ways of handling patient encounters.



Preparing for ICD-10

- Strategic planning is needed
 - Develop strategy
 - Utilize timeline
 - Initiate budgets

Steps for Success

- Inform
 - Make sure everyone is aware of ICD-10
 - How practice is going to implement
 - What areas will be impacted
 - Changes to roles
 - Educational offerings



Steps for Success

- Assign
 - Form committees
 - Delegate assignments



Steps for Success

- Assess
 - Do impact analysis
 - Forms
 - IT
 - Policies and procedures
 - Skills and abilities



Steps for Success

- Plan
 - Develop budgets
 - Form internal timelines and milestones
 - Communication



Steps for Success

- Prepare
 - Formulate action plans
 - Work with staff on upcoming needs
 - Work with vendors



Steps for Success

- Train
 - Everyone will need some level of training
 - Awareness
 - Documentation
 - PMS changes
 - Code set



Steps for Success

- Test
 - With all vendors
 - PMS
 - Clearinghouses
 - Healthplans



Steps for Success

- Implement
 - Hard work pays off



Steps for Success

- Evaluate
 - Reassess compliance
 - Documentation
 - Policies and procedures
 - Revenue streams
 - Claims going out/money coming in



Conclusion

- Teamwork is needed
 - Think outside of the box
 - Work with all in industry
 - Vendors
 - Healthplans
 - Referrals